

## Health information with just a call or a click.

Health concerns don't follow a 9-to-5 weekday schedule. They happen in the middle of the night, during vacation or while traveling for business. Determining whether a problem requires medical attention or self-care isn't always clear.

**24/7 NurseLine** offers access to qualified registered nurses anytime. This allows our members to make informed decisions about the appropriate level of care and avoid unnecessary worry. It's a total health solution for your business, because making informed health care decisions can reduce time lost on the job and optimize costs of care.

### AudioHealth Library

Not everyone is comfortable discussing their health concerns with someone else, and some people just want more information on a health topic. That's why we provide the AudioHealth Library, accessible by phone, with more than 400 health topics.

### Web Support

**24/7 NurseLine's** website was designed to educate members about symptoms and treatment of many common health concerns.



### 24/7 NurseLine goals:

- *Help lower health care costs by providing callers with medical information to assist them in deciding which level of care to seek*
- *Help provide seamless integration with our other care management programs*
- *Help increase participant satisfaction with their health care plan*