

SCHOOL DISTRICT OF THE CITY OF ST. CHARLES EMPLOYEE BENEFITS – KEY CONTACT PAGE

YOUR COMPANY	YOUR CONSULTANTS
<p style="text-align: center;"><u>School District of the City of St. Charles</u> Kelley Pendleton/Benefits Specialist 636-443-4047 Debbie Zwicky/Retirees & Cobra 636-443-4011</p>	<p style="text-align: center;"><u>CBIZ BENEFITS & INSURANCE SERVICES</u> Asha Timchenko, Account Manager Eric File, Account Executive (314) 692-2249 / (800) 844-4510</p>
YOUR CARRIERS	
<p style="text-align: center;"><u>MEDICAL</u></p> <p style="text-align: center;"> Policy #- 00166854</p>	<p style="text-align: center;">Member Services: 1-800-490-6145 www.Anthem.com</p>
<p style="text-align: center;"><u>DENTAL</u></p> <p style="text-align: center;"> Policy #- 00166854 <u>LIFE</u> Policy # 00166854</p>	<p style="text-align: center;">Member Services: 1-866-589-0582 www.Anthem.com</p> <p style="text-align: center;">Member Services: 1-800-551-7265</p>
<p style="text-align: center;">PRESCRIPTION DRUGS Express Scripts – Anthem Pharmacy Provider</p>	<p style="text-align: center;">Pharmacy Help Desk: 1-800-824-0898 Member Services : 1-866-216-4766</p>
REASONS TO CALL	WHO TO CALL
Claims Questions	- - - SEE BELOW - - -
Identification Cards / Numbers	CARRIERS / CBIZ
General Questions (Designs & Coverage)	CARRIERS / CBIZ
Payroll Issues / Status Changes	School District of the City of St. Charles

How to use this resource sheet for questions regarding a medical claim:

1. First, contact Member Services
2. If issue still unresolved, contact Asha Timchenko of CBIZ.